

Our SARC Privacy Notice



Personal Details

To ensure we have the correct details about you as an individual.

Name; age; DOB; reason for attending our SARC; etc.

Consent, with the right to withdraw.



Contact Details

To ensure we can contact you following your appointment.

Preferred contact telephone number, email and postal address.

Consent, with the right to withdraw.



Details of Accompanying Persons or Next of Kin

So we know who to contact if we can't get hold of you.

Name and contact details.

Consent, with the right to withdraw.



Medical Assessment Notes

So we can ensure you receive the healthcare and support you need.

Medical history; medication/allergies; substance use; any current symptoms or concerns; etc.

Consent, with the right to withdraw.



Forensic Examination Notes/Images

To record important evidence to assist the Police with your case.

Swabs taken; observations; injuries and notable physical irregularities; images take in examination, etc.

Consent, with the right to withdraw.



Test Results

To ensure you receive appropriate care, and to assist with your case.

Results from tests we have conducted or referred you to.

Consent, with the right to withdraw.



Onward Referral Information

So that we can refer you onto valuable support services for continued care.

Details of agreed referrals, which we make on your behalf.

Consent, with the right to withdraw.



Feedback

To help shape our services, and make suggested improvements.

Feedback provided by yourself, which may include personal/confidential information.

Consent, with the right to withdraw.

KEY



Purpose of processing personal data.

Information we need from you.

Lawful basis for using your data.

We collect and record certain personal information from our SARC service users, in order to ensure we can provide the care and support they require at the SARC, as well as ensuring continuity of care through onward referrals to aftercare services. If the individual has reported to the Police, certain information can also be really helpful in assisting with their investigation. Consent is our preferred lawful basis for collecting and processing client data. However, in some cases, we may have a legal obligation to disclose information.

This centre is managed by Mountain Healthcare Ltd. For further information on how and why we use your personal data, including how long we keep it for, your rights, who we share it with, and how you can contact us, please read our full Privacy Notice at:

www.mountainhealthcare.co.uk/privacy-notice